

Deborah.Easterling

From: Deborah.Easterling
Sent: Tuesday, September 04, 2012 3:07 PM
To: 'Katherine Darling'
Subject: RE: Protest_Letter

Dear Ms. Darling,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Katherine Darling [<mailto:K.Darling@perkinseastman.com>]
Sent: Tuesday, September 04, 2012 7:57 AM
To: PSC_Contact
Subject: Protest_Letter

Protest_Letter

The attached file is the filled-out form. Please open it to review the data.

I have added a note of significance from my own personal experience last winter, which was terrible!

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* Required Fields

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Date: * 9.4.2012

Protestant Information:

Name * Katherine Darling

Mailing Address * 2039 Manila Bay Lane

City, State Zip * Tega Cay, SC 29708 Phone * 240-876-9203

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Tega Cay Water Service and have been a customer for over 6 years

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

NO increase should be awarded TCWS. Two years ago, they were given an 18% increase for water service and are now seeking an additional increase. If the proposed amounts are allowed, Tega Cay residents would be paying 51% more for water and 67% more for sewer service in 24 months.

Why would TCWS be entitled to another increase when for decades we have fought sewage spills in our community and lake, while no improvements have been made (or apparently planned for) by this company. Please do not award any increase until the company has used money already received to upgrade the systems they own.

I am disgusted that TCWS is seeking another increase. We deal with regular water line breaks and sewage backups and overflows due to lack of improvements to the systems by TCWS. I had a major break at the meter in my yard this winter with thousands of gallons being lost every hour. It took several hours for someone to come and when they did, they just said Oh I can't get the parts today so it will have to wait until Monday. They left the water running then for well over 24 hours more when a large crew arrived (only 2 guys actually did the work while the other guys sat around watching and joking). The landscaping timbers were undermined and I will have to replace at my expense. Literally thousands of gallons of clean water were lost in that time period!!!

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

I will be away at the time of the hearing. If the hearing date changes I would like to be informed.